

Terms and Conditions

Thank you for booking your activity with us.

Please endeavour to arrive at least 30 minutes before your scheduled start time. Please note that as we are working to a schedule, we may not be able to accommodate late arrivals and will not be in a position to refund these bookings.

Canoe Centre | Rafting.ie reserves the right to refuse any participant(s) admittance to an activity should we deem them not fit to partake. Reasons may include but are not limited to suspicion the participant is under the influence of alcohol or drugs. No explanation from the Company is needed in such a case and no refund will be provided.

Booking Cancellations-For any cancellations received up to 5 working days prior to your trip, we can offer a full refund or reschedule to a later date. Cancellations received within 5 working days of your trip are not eligible for refunds or date amendments as rafts have been allocated and staff rostered. For bookings with 4 or more rafts, any cancellations received within 10 business days prior to arrival are subject to 100% cancellation charge. All cancellations or amendments must be received in writing by emailing info@rafting.ie

Please understand that short looped trips and tubing are subject to rescheduling or cancellation due high water levels.

All technical equipment will be provided (safety equipment etc.) , however you should bring:

- An old pair of runners/trainers/sports shoes is mandatory.
- Shorts, T-Shirt & or swimwear to wear underneath a wetsuit if you choose to use one.
- A towel for showers afterwards.

For Raft Rental , we provide a buoyancy aid and helmet. Wetsuits and Cags are available for rental.

We do welcome customers to bring their own wetsuits & wet shoes. However flip-flops, sandals and crocs are NOT suitable, we suggest an old pair of runners/trainers!

You can find more information including directions on www.rafting.ie

Thank you.